Privacy Policy

The Milieu Group complies with the Australian Privacy Principles contained in the Privacy Act 1988 and the Privacy Amendment (Enhancing Privacy Protection) Act 2012 to protect the personal information Milieu Group holds about individuals.

Milieu only collects personal information which is reasonably necessary for its dealings with the relevant individual. Milieu only uses personal information for the purpose specified or which is reasonably apparent at the time the information was collected, or for a related purpose for which the individual would reasonably expect it to be used. Milieu takes reasonable steps to protect personal information that it holds from unauthorised access, modification, misuse, interference and loss. Milieu may sometimes disclose personal information overseas to allow external parties to perform their services Milieu will only do so in accordance with the Australian Privacy Principles.

Collection of Personal Information

Personal information is defined as information or an opinion that can reasonably identify an individual. This may include an individual’s name, address, email address, and telephone numbers. The type of personal information that Milieu collects will vary depending on the reason for engagement.

Milieu may collect and hold personal information about individuals who:

- Purchase, or express an interest to purchase an apartment, townhouse or tenancy.
- Register or subscribe for electronic direct mail outs.
- Lease, or express an interest to lease spaces.
- Seek employment with Milieu or are Milieu employees
- Supply goods and services
- Security holders or investors
- Users of website, social media or other online services

Milieu only collect personal information which is reasonably necessary for its dealings with the relevant individual. The types of information may include but is not limited to information that identifies the individual. The Privacy Act imposes restriction on collecting sensitive personal information such as information about religious views, ethnicity, political opinions and personal health.

Notification of Personal Information

When Milieu collect personal information, we will generally provide notification of the collection to the individual to inform the individual about the collection.

Use and Disclosure of Personal Information

Milieu will only use personal information for a purpose which is reasonably apparent at the time when the information was collected. Milieu may also use or disclose the information collected for any other related purpose for which the individual would reasonably expect it to be used. We will obtain your consent if we wish to use or disclose the personal information in other circumstances.

Marketing

Milieu will send marketing material to its community or potential customers where we have collected the personal information and would reasonably expect to use this information for this purpose. If a member of the community no longer wishes Milieu to use their personal information you are requested cancel the subscription using the relevant method provided on the electronic direct mail out or write to Milieu and we will promptly act to amend our records.
Disclosing Personal Information to Other Parties

External parties may be given access to personal information held by Milieu in certain circumstances. These include, but are not limited to:

- Milieu's contractors, consultants, advisors and service providers who assist us in the operation of our business or to provide a customer services.
- Joint venture partners for the purposes of seeking relevant regulatory approvals;
- Relevant parties in situations when Milieu is required by law to provide the information.

Milieu limits the information disclosed to external parties to what is required for them to perform their services or what is required by law. Milieu will only disclose personal information overseas when it is necessary for the service provided and when it is in accordance with the Australian Privacy Principles. This includes taking reasonable steps to ensure that the external party has appropriate data handling arrangement in place.

Milieu does not sell personal information.

Collection of Cookies

Milieu may also collect a cookie which is a small data file that may be placed on the computer of a web user during a visit to the Milieu website. Cookies are necessary to allow the website to function effectively and enhance security. Cookies can record information about the user's visit to assist Milieu in understanding the needs of the user. Milieu sometimes also use performance tracking technology to help us track user behaviour on our website. Performance tracking and user traffic data is not personally identifiable and is collected on an aggregate level to report statistics to assist Milieu to improve the quality and relevancy of our services and the design of homes.

If users of the Milieu website do not wish to receive any cookies, they should set their browser to refuse cookies but this means that certain parts of the Milieu website my not function properly. If the user does not want third party ad servers to use cookies for targeted advertising purposes, the user can use an opt out mechanism provided by various advertising industry bodies.

Milieu reserves the right to change this policy at any time.